AAPS Memo: Office Staffing & Appointment Wait Times

Dear AAPS Members,

I wanted to reach out to you and let you know about some AAPS staffing changes that may impact our response times.

AAPS will have one Advocacy staff member on a long-scheduled vacation and another on a longer-term leave. Our response times to advocacy appointment requests and member inquiries will be slower for at least the next few weeks.

We appreciate your patience.

We will continue to triage cases and do our best to support you in a timely manner.

It will help us if you can provide detailed information in your initial inquiry and the name of your manager. This way we can connect you with the appropriate staff member and ensure that there are no conflicts of interest. We hold all your information in confidence, and no one needs to know that you contacted AAPS.

You can ask a question, request a resource, or make an advocacy inquiry on our website.

If you are a new member or unfamiliar with AAPS and your Collective Agreement, please attend an <u>AAPS New Member Information Session</u> or request access to the recorded version.

We also have two new professional development programs coming up in June. You can read the descriptions and register on our website.

A happy graduation season to UBC students and all of you involved in graduation celebrations.

Sincerely,
Joey Hansen
AAPS Executive Director

The Association of Administrative and Professional Staff

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We acknowledge the traditional territories on which we and our members work, including Musqueam, Squamish, Tsleil-Waututh, Syilx Okanagan Nation

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