



Accounts

Forestry IT **does not create logon or email accounts**, they are driven by appointments

Fac/staff: all accounts are appointment driven, see your Dept. Admin

Students: all student accounts are created by Central IT when registration has completed

Guests: faculty can create guest accounts here <https://access.ubc.ca/iiq/login.jsf?prompt=true>



Web, Collaboration and Teaching Resources

UBC Teams: [Microsoft Teams | UBC Information Technology](#)

UBC OneDrive: [Microsoft OneDrive | UBC Information Technology](#)

UBC Zoom account and support: av.helpdesk@ubc.ca

UBC Systems Status: <https://status.it.ubc.ca/>

Forestry teaching technology support: <https://teachingsupport.forestry.ubc.ca/get-help/> or LT Hub: lt.hub@ubc.ca

General Web and Faculty reporting Tool: forestry.ithelp@ubc.ca

Forestry Communications & Marketing: forestry.web@ubc.ca



Software and Software Training

UBC site licenses: <https://it.ubc.ca/services/desktop-print-services/software-licensing>

Microsoft OS/Tools: <https://signup.azure.com/studentverification?offerType=3>

Office for home use: <https://www.microsoft.com/en-ca/home-use-program?rtc=1>

Forestry specific software: Email forestry.licensing@ubc.ca

Currently available software for UBC owned devices: offered in Self Service Portal; additional? Forestry.ithelp@ubc.ca

GIS centric Software: gis.forestry@ubc.ca, info at [UBC Geospatial Technology and Resources | UBC GIS](#)

IT Training resources: <http://lynda.ubc.ca/>

UBC VPN: <https://myvpn.ubc.ca>



Copyright/Privacy & IT Standards

Copyright guidelines: <https://copyright.ubc.ca/guidelines-and-resources/copyright-guidelines/>

Privacy guidelines: <https://universitycounsel.ubc.ca/access-and-privacy/>

Computing Procedures and guidelines: <https://cio.ubc.ca/information-security-standards-resources>



IT Equipment Quotes & Purchasing

Quotes: fill out the [form](#) then email to forestry.ithelp@ubc.ca

Purchasing: forestry.finance@ubc.ca and attach info from your IT person

Bare minimum Faculty Desktop Standard: CPU = i5 gen 10, RAM = 16 GB, disk = 512 GB SSD



Cellular

Information: [Cellular Devices and Services | UBC Finance](#)



Research Storage and Computing

Start the conversation for small needs with Forestry IT: forestry.ithelp@ubc.ca

Larger needs, start the conversation with UBC ARC: <https://arc.ubc.ca/>



Faculty Shared Drive

Faculty shared drive usage: administrative & business, teaching and research files (research is a cost recovery service).

Info, access permissions or connectivity information: forestry.ithelp@ubc.ca

Mapping the Shared Drive: <https://it.ubc.ca/services/web-servers-storage/teamshare-storage-service/setup-documents>

- Windows: [\\files.ubc.ca\team\FRST](https://files.ubc.ca/team/FRST)
- Mac: [smb://files.ubc.ca/team/FRST](https://files.ubc.ca/team/FRST)
- Both work off campus under UBC's VPN (no Private VPN required)